**GANGA INSTITUTE OF TECHNOLOGY & MANAGEMENT, KABLANA**

**MEGA JOB FAIR – 2016**

**JOB DESCRIPTION**

COMPANY NAME : **SBI CARDS**

1. **Job Profile :** Associate 1 - Customer Service Representative

**Eligibility:** Graduate with Computer Proficiency

**Salary Package:** Depending upon Performance during Interview

**Experience:** Fresher

**Role Summary/Purpose:** Responsible for acting as the point of contact for the escalation of repeat/unresolved situations and/or related issues to ensure optimum customer satisfaction

1. **Job Profile :** Executive - Underwriter

**Eligibility:** Graduate with Computer Proficiency and willing to work in Shifts

**Salary Package:** Depending upon Performance during Interview

**Experience:** Fresher

**Essential Responsibilities:**

- Credit Card Underwriting  
- Evaluation of credit card applications and final decisioning  
- Ensure decisioning is done within TAT with agreed accuracy and productivity